Twyford Neighbourhood Plan

YOUR FUTURE TWYFORD

HAVE YOUR SAY!

Twyford Parish Council and volunteers from the village are creating a Neighbourhood Plan to put in place planning policy to guide future development. A Neighbourhood Plan is a legal document that Wokingham Borough Council must take into consideration when planning future development in Twyford and gives the residents a better say on what is and is not allowed to be developed.

We will be gathering information and consulting with the village and we will be asking for your views on what's important to you regarding the village in a variety of ways including questionnaires, meetings and other events over the coming year or so. At the end of this a plan will be submitted for approval to an appointed Planning Inspector. If this is successful the village will then be asked to vote on whether it is adopted or not.

It is vital, as part of the process, that we collect your views on housing, transport, the environment and facilities in the village. This questionnaire marks the beginning of the consultation process. We would appreciate your time to complete this and help us ensure Twyford develops in a sustainable and attractive way over the next 20 years.

Instructions for Completing the Questionnaire

The questionnaire is divided into 3 sections, designed to gather your opinion on Housing, Transport and the Village Environment (Future Village). We are delivering one paper copy of the survey to each household in Twyford Parish but if you prefer, or if more than one person in the household wishes to submit a questionnaire, an electronic version is available.

Additionally, further paper copies can be obtained by contacting the clerk by email at assistant.clerk@twyfordparishcouncil.gov.uk

PLEASE RETURN YOUR COMPLETED SURVEY BY:

- POST Neighbourhood Plan survey in the FREEPOST envelope provided
- DROP OFF box at the Floor Store 2B High Street, Twyford
- ONLINE The survey is also available online at: http://www.twyfordparishcouncil.gov.uk/neighbourhood-plan/

The questionnaire is designed to be anonymous but if you wish to follow-up your responses with the team or enter our prize draw with the chance to win:

- A free pass for a week from Castle Royle Golf and Country Club for a family of four
- A meal for a family of four at La Fontana
- A bottle of champagne

Then please enter your contact details below:

Name:_____

Address or Email: _____

_____

I wish to enter the Prize Draw **(closing date 18th April 2019)** ☐ **Yes** ☐ **No**

I would be interested in following-up my responses with the Neighbourhood Planning Team ☐ **Yes** ☐ **No**

Closing Date for the Survey is Monday 27th May 2019

Please Note: If you wish to enter the prize draw the closing date for this is Thursday, 18th April 2019 and your questionnaire needs to be received by the Parish Council by that date .

Thank you for completing this survey. It covers many aspects of Twyford's future and we appreciate that it does take some time to complete. However, your responses can genuinely change what happens to Twyford. Also, you can skip questions (or even entire sections) if they are not of interest to you.

HOUSING

1 Where do you live in Twyford Parish?
Please give your postcode

R	G	1	0			

2 How old are you?

- ☐ Under 18
- ☐ 18-30
- ☐ 31-40
- ☐ 41-50
- ☐ 51-60
- ☐ 61-70
- ☐ Above 70
- ☐ Prefer not to say

3 Why do you choose to live in Twyford *Tick all that apply*

- ☐ Born/Grew-up here
- ☐ Village environment
- ☐ Good facilities (schools, health, societies, retail etc.)
- ☐ Transport links
- ☐ Proximity to work
- ☐ Other – *please specify*

_____

_____

_____

4 How would you describe your household?
Tick all that apply

- ☐ Living alone
- ☐ Couple no children
- ☐ Family with children
- ☐ Living with Elderly Dependents
- ☐ Multiple occupancy
- ☐ Other – *please specify*

_____

_____

_____

5 Is any member of the household considering moving from Twyford because of a lack of suitable housing in the parish?

- ☐ Yes
- ☐ No

6 If yes why?

_____

_____

_____

7 What types of accommodation, if any, are not well provided for in Twyford?

- ☐ Social housing to rent or buy
- ☐ Accommodation for young singles/couples
- ☐ Accommodation for families with children
- ☐ Accommodation for older people or those with special needs
- ☐ Affordable rented accommodation
- ☐ Accommodation suitable for people who want to downsize
- ☐ Accommodation suitable for people who want to upsize
- ☐ Care home accommodation
- ☐ None

8 What sort of occupancy levels, if any, are not well provided for in Twyford?

- ☐ 1-bed
- ☐ 2-bed
- ☐ 3-bed
- ☐ 4-bed or more
- ☐ None

9 What types of dwelling, if any, are not well provided for in Twyford?

- ☐ Apartment blocks (2-3 floors)
- ☐ Bungalows
- ☐ Maisonettes/Duplex
- ☐ Terraced houses
- ☐ Semi-detached houses
- ☐ Detached houses
- ☐ Houses of multiple occupancy
- ☐ Mobile/modular homes (permanently sited)
- ☐ None
- ☐ Other – *please specify*

_____

_____

_____

10 If new homes were to be identified in Twyford what sort of development is appropriate to accommodate them?
Tick all that apply

- ☐ One or two dwellings, filling gaps between houses in existing built-up areas
- ☐ A range of small scale developments (4-9 homes)
- ☐ Larger developments (more than 9 homes)
- ☐ All development confined to one site

11 Where should extra accommodation be provided?
Tick all that apply

- ☐ On greenfield sites
- ☐ On brownfield sites (previously developed land)
- ☐ In gardens of existing properties
- ☐ In existing properties converted into apartments

12 Which principles should influence the design of new homes? *Tick all that apply*

- ☐ Use of modern energy efficient and eco-friendly technology
- ☐ Have off-street parking
- ☐ Have a garden
- ☐ Be in keeping with its surroundings
- ☐ Make effective use of existing land
- ☐ Other – *please specify*

_____

_____

_____

13 Do you think there any particular areas that should be protected from development?

_____

_____

_____

14 Can you define any areas that would be suitable for development?

_____

_____

_____

15 What sort of accommodation do you think you will need in 10 years time?

_____

_____

_____

16 Do you think your needs will be met in Twyford in 10 years' time?

- ☐ Yes
- ☐ No

TRANSPORT & TRAVEL

Part 1 – Traffic, congestion and pollution

Much traffic flows through Twyford causing congestion at the crossroads, poor air quality from vehicle emissions (especially serious in the High Street) and an unappealing environment for pedestrians.

1 Are you concerned about air pollution due to traffic in Twyford?

- ☐ Yes
- ☐ No

2 Some possible changes are listed below.
Tick those you like

- ☐ **A** Move the traffic lights further apart and widen pavements (as in Wargrave).
- ☐ **B** Make the High Street one-way towards Charvil between the crossroads and Old Mill Court.
- ☐ **C** Permanently close the High Street somewhere near Bridge House.
- ☐ **D** During peak times, hold most of the inbound traffic from Charvil at extra traffic lights near Bridge House and allow vehicles to proceed to the crossroads in batches.
- ☐ **E** Provide an alternative route for through traffic, avoiding the crossroads.

3 Please write any other comments or suggestions about traffic and roads below:

_____

_____

_____

_____

_____

_____

Part 2 – Commuting by Rail

4 Do you commute from Twyford station?

☐ Yes ☐ No

5 If yes, how do you travel to and from the station?

☐ Walk to and from the station

☐ Walk one way only

☐ Cycle

☐ Drive yourself to/from the station and park

☐ Driven to the station and dropped off

☐ Picked up at the station on return

☐ Taxi

☐ Bus

☐ Other – *please specify*

_____

_____

_____

Part 3 – Commuter Parking

The rail service from Twyford station is extremely popular and many commuters from outside Twyford (Woodley, Wargrave, Henley, Wokingham etc) come to Twyford to start their rail journey. With more housing now under construction in the Wokingham area, Crossrail coming in 2019/2020 and a Heathrow Spur rail link planned, many more would-be passengers will wish to drive to Twyford station and park there. How will this future demand be met?

6 What do you think of the following ideas? Please tick any you particularly like, or particularly dislike.

		Like	Dislike
A	Convert the current station car park site to a multistorey car park.	☐	☐
B	Use part of the Hurst Road allotments, near the station, for parking.	☐	☐
C	Use part of the Stanlake Meadow green space, near the station, for parking.	☐	☐
D	Create a commuters' car park off Hurst Road approximately 0.6 miles from the station.	☐	☐
E	Do not provide any additional parking in Twyford.	☐	☐
F	Use more distant sites such as Coppid Beech for Park & Ride, linked by buses to the station.	☐	☐
G	Build a completely new station away from Twyford.	☐	☐

7 Any further comments or suggestions about the issue?

_____

_____

_____

_____

_____

_____

Part 4 – Cycling in Twyford

8 How often do you cycle?

☐ Never – I don't own a bike

☐ Never

☐ Occasionally

☐ Once a week

☐ Several times a week

9 Where do you cycle to, and for what purpose?

☐ I never cycle

☐ I commute by cycle

☐ I cycle for leisure

☐ I cycle to Twyford station

☐ I cycle to Twyford shops

☐ I cycle to somewhere else in Twyford

☐ I cycle outside Twyford – *please specify*

_____

_____

_____

_____

_____

_____

10 Would new cycle paths to the places below be useful? *Tick for "Yes"*.

- ☐ A link to the A4 near Piggott roundabout to join the national cycle network and enable mainly off-road cycling to Sonning, Reading, Piggott School and Wargrave etc
- ☐ From the station to Charvil and Woodley
- ☐ From the station to Whistley Green, Hurst
- ☐ Write your own suggested destinations below:

_____

_____

_____

11 Would any of these encourage you to cycle more? *Tick for "Yes".*

- ☐ New cycle paths (as above)
- ☐ Secure, covered cycle stands or racks at all key locations in the village (Loddon Hall, shops etc)
- ☐ A cycle stand near a central bus stop (to enable journeys combining cycle and bus travel)
- ☐ A map or listing of cycle routes and facilities around Twyford
- ☐ Others:

_____

_____

_____

12 What discourages you from cycling more?

- ☐ The roads in the village centre are narrow and cyclists must mix with vehicles
- ☐ Too much traffic makes cycling unsafe
- ☐ Noise and fumes from vehicles make cycling unpleasant
- ☐ Others:

_____

_____

_____

13 Please add further comments and suggestions about cycling in Twyford below:

_____

_____

_____

Part 5 – Buses

14 How often do you use the local buses?

- ☐ Never
- ☐ Occasionally
- ☐ Once a week
- ☐ Several times a week

15 Where do you travel to by local bus? *Tick all that apply*

- ☐ I never use the local buses
- ☐ Woodley
- ☐ Reading
- ☐ Wokingham
- ☐ Henley
- ☐ High Wycombe
- ☐ Somewhere else – *please specify*:

_____

_____

_____

16 What changes to the bus services would encourage you to use them more frequently? *Tick all that apply*

- ☐ Greater frequency
- ☐ Services in the evening
- ☐ Services on Sunday
- ☐ Greater reliability and punctuality
- ☐ More affordable fares
- ☐ More direct routes giving shorter journey times
- ☐ A bus stop nearer to your home
- ☐ Real-time information at bus stops (eg "Next bus in 3 minutes")
- ☐ Bus stops to be equipped with shelter and seats
- ☐ A central bus stop with cycle parking (to enable journeys combining cycle and bus travel)
- ☐ More comfortable buses
- ☐ None of these
- ☐ Another reason – *please specify:*

_____

_____

_____

17 Please write any further comments or suggestions on bus services below

_____

_____

_____

Part 6 – Walking in Twyford

18 For what purpose do you walk in or around the village? *Tick all that apply*

	Daily	Weekly	Less Often
Commuting (eg to the station or bus stop)	☐	☐	☐
For work (in the village)	☐	☐	☐
Shopping	☐	☐	☐
Attending School	☐	☐	☐
Attending health centre, dentists etc.	☐	☐	☐
Social	☐	☐	☐
Leisure (eg dog walking, jogging)	☐	☐	☐

Other – *please specify*)

_____

_____

_____

19 What would encourage you to walk more in and around the village?: *Tick all that apply*

- ☐ Better and wider pavements
- ☐ Better footpath lighting and surface condition
- ☐ New short-cut footpaths in the village away from traffic
- ☐ Better facilities for prams, buggies, wheelchairs, motorised scooters
- ☐ Pedestrian crossings
- ☐ Priority over motorised traffic
- ☐ Traffic calming measures
- ☐ No additional measures needed

Please share any specific issues:

_____

_____

_____

Part 7 – School-run

20 Do you drive children to school?

- ☐ No
- ☐ Yes

21 Which school do you drive to?

- ☐ I don't do the school-run
- ☐ Piggott
- ☐ Colleton
- ☐ Polehampton Infants
- ☐ Polehampton Junior
- ☐ Other – *please specify:*

_____

_____

_____

22 Is the school within walking distance?

- ☐ I don't do the school-run
- ☐ Yes
- ☐ No

23 Do you have difficulties waiting and/or turning near the school?

- ☐ I don't do the school-run
- ☐ Yes
- ☐ No

24 The road humps near Colleton are part of the "Safer Routes to School" scheme. Do you think they are effective or would you be pleased to see them removed?

- ☐ The humps increase safety and should be kept
- ☐ The humps are a nuisance and should be removed

Please write any comments or suggestions about the school-run below:

_____

_____

_____

FUTURE TWYFORD

Twyford has a number of recreational and green spaces, and more close by. These include King George V Field, Stanlake Meadow, the allotments and the Nature Reserve.

1 Would you miss our recreational and green spaces if they no longer existed?

- ☐ Yes
- ☐ Don't Know
- ☐ No

2 How often do you use these spaces?

	Frequently	Occasionally	Not at all
King George Field	☐	☐	☐
Stanlake Meadow	☐	☐	☐
Nature Reserve	☐	☐	☐
Allotments	☐	☐	☐
Millennium Garden	☐	☐	☐

3 There are a range of healthcare services in Twyford. These include the surgery, dentists and pharmacies. Are you able to access these services when you need to?

	Always	Sometimes	Rarely
Surgery	☐	☐	☐
Pharmacy	☐	☐	☐
Dentist	☐	☐	☐

4 If you are unable to access these services when you need to, *please expand here*.

_____

_____

_____

5 Are you concerned about air pollution due to traffic in Twyford?

- ☐ Yes
- ☐ No

6 Are you concerned about flood management in Twyford?

- ☐ Yes
- ☐ No

Please provide further information

_____

_____

_____

7 How satisfied are you with Wokingham Borough Council's refuse collection, disposal and recycling?

	Completely	Partially	Not at all
Recycling facilities (eg glass, clothing)	☐	☐	☐
Household refuse collection	☐	☐	☐
Household recycling	☐	☐	☐
Public waste bins	☐	☐	☐
Litter management	☐	☐	☐

8 Is there anything you would like to see added or changed?

i _____

ii _____

iii _____

9 Are you satisfied with the range of shops and services in Twyford?

- ☐ Very
- ☐ Fairly
- ☐ Not very

10 Do you shop or use services in the village?
Tick all that apply

- ☐ Groceries
- ☐ Home & Garden
- ☐ Eating out
- ☐ Take-away meals
- ☐ Personal grooming
- ☐ Social (pubs, clubs etc)
- ☐ Professional services
- ☐ Other (please specify)

_____

_____

_____

11 What else would you like to see added or changed to encourage use of local facilities?

i _____

ii _____

iii _____

12 **Are you happy with the range of leisure facilities in Twyford. These include village halls and community centres, youth clubs, sports (football /cricket /snooker /bowls/tennis etc), gym, drama society, horticultural society and allotments, youth clubs, skate park, fitness classes, Guides & Scouts.**

- ☐ Very
- ☐ Fairly
- ☐ Not very

13 **What would you like to see added or changed to encourage usage?**

i _____

ii _____

iii _____

14 **Are you happy with facilities for your spiritual, physical and/or mental wellbeing in Twyford?**

- ☐ Very
- ☐ Fairly
- ☐ Not very

15 **If not is there anything you would like to see added or changed?**

i _____

ii _____

iii _____

16 **Are you happy with the provisions of places of worship and religious services?**

- ☐ Very
- ☐ Fairly
- ☐ Not very

17 **If not is there anything you would like to see added or changed?**

i _____

ii _____

iii _____

18 **Do you think there is an adequate choice of schools for children in Twyford?**

- ☐ Yes
- ☐ No

Please expand

_____

_____

_____

19 **How often do you work from home?**

- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Not applicable

20 **A multi-functional community resource can be used as a library, meeting place, educational tool, online facilities etc. What facilities would interest you?**

i _____

ii _____

iii _____

21 **Do you feel well informed about what is going on in the village?**

- ☐ Yes
- ☐ No

Please expand

_____

_____

_____

The survey is also available online at http://www.twyfordparishcouncil.gov.uk/neighbourhood-plan/ or if you require additional surveys please email the Assistant Clerk at assistant.clerk@twyfordparishcouncil.gov.uk

Facebook: www.facebook.com/twyfordplan.900388

Twitter: #YOURFutureTWYFORD

Published by Twyford Parish Council